

Scott A. Fischer

Blaine, MN ■ 763-784-5639 ■ Scott@Ftinet.com ■ [LinkedIn](#) ■ [Website](#) | [Work History](#)

IT Manager, Sr. IT Project Manager, Sr. IT Implementation Lead Manage, Implement, and Support of Small, Mid-Size, and Multi-Million Dollar Solutions

IT Director, IT Manager/Sr. IT Project Manager / Implementation Lead specializing in software information systems (IS) in Financial, Healthcare, Legal, Education, and Government industries.

Strong analytical and management skills including managing/supervising various matrix / multi-disciplinary teams, Project Management Office (PMO) and methodologies, gathering technical and business requirements, budgets, schedules, design, development, and deployment of various software systems to include: Enterprise Content / Document / Records / Image Management (ECM), Electronic Health Record (EHR), Customer Relationship Management (CRM), Enterprise Resource Planning (ERP), Complex Imaging (eliminate paper) and Workflow systems (automated business process management), Internet/Intranet, Networking, and software engineering.

- Strategic Thinking ■ Results Oriented ■ Attention to Detail ■ Organized / Planner
- Empathy ■ Communication / Transparent ■ Leadership ■ Technology / Business Savvy ■ Integrity ■ Respectful ■ Minimum Supervision ■ Multi-tasking ■ Ability To Work / Manage Remote / Off-shore Teams ■ Ability to Quickly Understand New/Legacy technologies ■ Lead Multi-Disciplinary Teams ■ Presentations
- Proposal Writing ■ Vendor Management ■ Change Management ■ Governance

PROFESSIONAL EXPERIENCE

Cantel Medical Corporation (Medivators) ■ Plymouth, Mn. ■ (2017)

SR. IT PROJECT MANAGER (Consultant)

Provide project management support to new management team and best-practices to consolidate and deploy single global ERP / SAP ServiceMax (SalesForce) solution to Europe.

State of Minnesota ■ St. Paul, Mn. ■ (Dec. 2015 – Dec. 2016)

SR. IT PROJECT MANAGER (Consultant)

Provide project supervision, management, direction, governance, and PMO compliance for multi-disciplinary teams to deliver solution responsible for the migration of 1.9 million business records from legacy FileNet 4.01 Enterprise Content Management (ECM) system to new FileNet 5.2 ECM. Project included: reduce license costs, new best-practice, new infrastructure, new dedicated test environment (ATST), replace Workplace XT with new IBM Content Navigator (ICN), redesign 11 Object Stores and security groups, and testing and training for ~160 internal and external users, new WebSphere (WAS), upgrade Oracle 11c RAS to Oracle 12g, optimization of 4 Java Applications (CARDS, ComOnline, eFiling & eDockets).

Deliverables: Charter, kickoff presentations, monthly PMO (Odyssey) report, project plan, issues log, Interoffice Agreement(s)/Service Level Agreement (SLA), budget (\$600K), RFO / Work order reviews, quarterly PMO reviews, monthly Stakeholder/Leadership/Governance review, weekly core technology reviews, User Acceptance and System Performance Load Testing plan, Go-Live Transition plan, etc.

Teams: Commerce, Public Utilities Commission, Board of Accountancy, Boards of: Architecture, Engineering, Land Surveying, Landscape Architecture, Geoscientists and Interior Design, Department of Natural Resources (DNR), Office of Higher Education (OHE), Administration, Mn.IT Commerce, Mn.IT Department of Human Services, Mn.IT Central, and IBM.

Alyx Technologies ■ Reston, Va. ■ (Mar. 2015 – Nov. 2015)

SR. IT PROJECT MANAGER

Provide overall direction for national commercial clients implementing/delivery of complex and highly customized FileNet Enterprise Content Management (ECM) solutions. Provide project/task supervision and management for members of the project team, budgets, and provide interface and status to client project management or equivalent counterpart. Plan and schedule task delivery throughout all implementation lifecycle phases while working in conjunction with VP of Sales, IT Director, Business Analyst, ECM Architects, Engineers, and India Global Services. Client engagements include: State of Connecticut, University of Connecticut, Federal Reserve Bank, US Bank (POC), and FIS Global (RFI/RFP).

Wells Fargo ■ Minnesota, Mn. ■ (Feb. 2014 – Mar. 2015)

SR. IT PROJECT MANAGER / IMPLEMENTATION TECHNICAL LEAD (Consultant)

Senior IT leader within the TOG Imaging Services Department (Imaging and Content Management Platform ICMP), to drive, document, maintain, and manage detailed implementation plans. Savvy leader with strong communication and delivery skills - able to operate with minimal direction. Accountable for partnering with the Imaging Project Team, Project Managers, and Lines of Business to drive detailed implementation planning, coordination within and across the teams, prepare and maintain plans and related artifacts; drive delivery, issues management, and communication. Provide matrix leadership to cross-functional teams to accomplish project tasks and goals. Collaborates with project managers to define projects / goals, design the appropriate change focused communications and identify the learning business process model and/or timing/bundling for implementations. Assists in determining size, scope, impacts, risk, budget and strategy.

FICO (Fair Isaac) ■ Roseville, Mn. ■ (Aug. 2013 – Nov. 2013)

IMPLEMENTATION TECHNICAL LEAD / SOLUTION CONSULTANT / SR. IT PROJECT MANAGER

Responsible for client specific deliverables including planning, managing, and implementation of Cloud / software-as-a-service (SAAS) web-enabled multi-channel (SMS, IVR, Email, etc.), interactive communication Campaign Management applications.

Medtronic ■ Mounds View, Mn. ■ (Aug. 2012 – July. 2013)

SR. IT PROJECT MANAGER / TECHNICAL DELIVERY LEAD (Consultant)

Responsible for managing execution and delivery of new strategic SAP 7.3 BW HANA (multi-node – 6 Terabytes memory resident database (Global Sales and Reporting for Asia, Latin America, Europe and North America Packs-4000 adhoc report users and 2500 webi-workbook users) - budget ~10 million, ODS to Clearview data migration - budget ~800K, and SAP System Landscape Transformation (SLT) - budget: ~200K. Following Project Management Agile/SDLC methodologies (including budget, risks, scope, and status – IT Mgr., Program Mgr., IT Director, Sr. IT Director, CIO, and Business Partners), provide guidance and day-to-day direction for an experienced team of data architects, ETL developers, process team (testers), vendors (IBM, SAP, Cisco, CDW, EMC, etc.), quality analysts, PMO, Release Mgmt., Infrastructure, Security, Portal, Business Objects, BASIS, and offsite/near shore/offshore resources.

Express Scripts ■ Eden Prairie, Mn. ■ (2012)

SR. IT PROJECT MANAGER (Consultant)

Responsible for managing day-to-day software fixes/tickets for Medicare D program. Essential Functions: Present project status and related information both verbally and in writing to executive staff, business sponsors and technical staff to ensure that all of IT and its business clients understand current status and the issues effecting success.

Ecolab ■ St. Paul, Mn. ■ (2011)

SR. IT PROJECT MANAGER (Consultant)

Responsible for replacing current mobile service management applications (eStat and ProScan) – Business Process Re-engineering (BPR), with new strategic (~\$9.0 million dollar), third party web-enabled / mobile solution (Astea Alliance) including: Contract Management, Field Service, Contract Center, Master Data Maintenance, Financials, and Reporting and Analysis.

Allina Hospitals and Clinics ■ Minneapolis, Mn. ■ (2010)

SR. IT PROJECT MANAGER (Consultant)

Responsible for providing IS Excellian (Epic-Ambulatory) project management support for \$6 million dollar new medical home model funded by Robina Foundation. This grant will be used to determine a new strategy that combines electronic health/medical records (EHR), contracts between patients and doctors, and the skills of care guides and care managers to improve health and reduce costs. Additionally, create new Minnesota Department of Health (MDH), Risk Stratification Tool allowing Nurses/Care Managers to tier high risk patients who qualify as needing to be care managed (due to Hypertension, Diabetes, Chronic Heart Failure, Vascular, Pneumonia, Depression, and Asthma). Provide project management support associated with new wireless bedside Sodexo Hospital Food Service (At Your Request – Room Service Dining).

University of Minnesota ■ Minneapolis, Mn. ■ (2007 – 2010)

SR. IT Manager / SR. IT PROJECT MANAGER

Responsible for leading large group / departmental efforts (~500+ clinical staff / 364,000 patient records / ~300 operatories) to replace or enhance major business, financial, and technology healthcare applications for the school of: Dentistry, Nursing, Medicine, Veterinary Medicine, and Pharmacy. Duties; manage staff resources, vendor management, develop formal project proposals, plans / tasks (work breakdown structure), evaluate software products and applications, systems analysis and design of information systems to improve and streamline workflow processes, follow Software Development Life Cycle (SDLC) methodology, and participate on Information Technology Task Force to implement various initiatives upon the direction of Chief Administration Officer. Work performed in conjunction with AHC and OIT.

ADDITIONAL CAREER EXPERIENCE

- ING Insurance Banking, Asset Management
- BlueCross BlueShield of Minnesota ■ McKesson Medication Management ■ Pillsbury
- GreenTree Financial Corporation ■ Pennsylvania State Employee Retirement System
- Food and Drug Administration (FDA) ■ National Institute of Health (NIH) (Proof-of-Concept / RFP)
- Treasure Department (Proof-of-Concept / RFP) ■ Department of Justice (Proof-of-Concept; / RFP)
- Federal Aviation Administration (Proof-of-Concept / RFP) ■ Veterans Administration (Proof-of-Concept / RFP)
- Pennsylvania Higher Education Assistance Agency (PHEAA) ■ Unisys Corporation

EDUCATION & PROFESSIONAL DEVELOPMENT

- BS University of Minnesota – Education, Training & Development ■ Project Management Institute (PMI) Member #145442 ■ Project Management Professional (PMP) ■ Association for Information and Image Management (AIIM)
- Certified Document Imaging Architect (CDIA) ■ Certified Optika (Stellent / Oracle) Content/Document Imaging & Workflow ■ Certified ViewStar (eiStream) Content/Document Imaging & Workflow ■ Certified Eastman Software / Kodak/Document Imaging & Workflow ■ [Agile Project Management with Microsoft Project](#)
- [Agile at Work: Driving Productive Agile Meetings](#) ■ [Scrum: Advanced](#) ■ [Scrum: The Basics](#)
- [Transitioning from Waterfall to Agile Project Management](#)

COMPUTER KNOWLEDGE

Programming Languages: ■ FORTRAN ■ PASCAL ■ ASSEMBLER ■ C ■ C ++ ■ Visual C++ ■ MFC ■ PASCAL++ ■ VB.net ■ HTTP/HTML ■ SGML/XML ■ JAVA ■ Networking AWT API ■ Android Studio (in progress) ■ MySQL ■ ASP / ASP.net, ■ .Net Framework ■ COBOL

Network Protocols: ■ TCP IP (IPv4/IPv6) ■ DHCP ■ DNS ■ RAS ■ DMZ ■ FTP ■ Tibco ■ MQ Series ■ Jitterbit ■ Routers, Bridge ■ Gateways ■ Cloud ■ Wireless ■ NAT ■ Firewall ■ Port and Port Forwarding ■ NetBIOS ■ MAC Address ■ SubNet ■ ETL ■ Jaspersoft ■ Vertica ■ Informatica ■ Citrix

Operating Systems: ■ Windows 2000 – 2006 Server ■ Windows Media Server ■ Windows IIS ■ Helix, Plex, and Servio Media Servers ■ Windows XP, 7, 8, 10 ■ SQL Server Integration Services (SSIS) ■ SAP NetWeaver BW 7.3 HANA (multi-node) ■ SAP ECC, SAP BICS, ABAP, SSO, STS/STN, Universes, BEX, Siteminder ■ BO 4.5 ■ Solution Manager ■ Shaw ■ Hogan ■ STARS ■ i-COMP

Hardware / Platforms / Vendors: ■ IBM ■ AS/400 ■ SAP ■ CDW ■ EMC ■ Cisco ■ VMWare ■ VPMi ■ Western Digital MyCloud (NAS – 6 TB) ■ Motorola Symbol ■ N-tiered ■ Astea ■ eStat ■ ProScan ■ Afaria (mobile device Mgmt.) ■ Avtex ■ Active Directory (AD) ■ Single-Sign-On (SSO) ■ Telogic,

Other: ■ Sage ■ ServiceMax (SalesForce) – Field Services ■ Master 2k ■ IBM FileNet 5.2 ■ IBM Content Navigator ■ IBM FileNet Deployment Manager ■ IBM FileNet Enterprise Manager ■ IBM Workplace XT ■ IBM WebSphere (8.5x) ■ IBM Forms ■ IBM FIMO/NMO ■ IBM DataCap v9 ■ IBM Case Manager ■ IBM StoredIQ ■ IBM Watson Analytics ■ IBM AWD ■ IBM On-Demand ■ Napersoft ■ Oracle 11c/12g ■ Kofax ■ Xenos ■ Adepra ■ HP Quality Center ■ BI Reports ■ axiUm Electronic Health Record system (EHR: Patient registration, chart tracking, scheduling, recalls, dispensary, imaging, Periodontal charting, lab tracking, Financials, reports, Insurance/Claims, Research, etc.) ■ Emdeon ■ PeopleSoft ■ PACS ■ DICOM ■ Dolphin imaging ■ JCAHO ■ Kodak Dental Systems ■ GE imaging ■ CBCT Cone Beam imaging (Radiology) ■ Crystal Reports XI ■ eForms (EPR) ■ Patient Chart and Dispensary check-in/out bar-coding (Label Matrix / Code Corp) ■ MagTek Swipe-card ■ Topaz e-signature pad ■ sterile keyboard technology ■ Clarity (CA)/PRIMO ■ Epic Ambulatory (EpicCare) ■ Clarity Reports ■ Reporting Workbench ■ Epic flowsheets/navigator/Best Practice Alerts/SmartPhrases/Level-of-Service (LOS) ■ Epic Scheduling ■ Epic Customer Relationship Management (CRM) module ■ Epic MyChart ■ Revenue Cycle Management ■ Sodexo food services bar-coding, and wireless bedside tablets ■ WestLaw (legal software) ■ Optical Character / Markup / Bar-coding (OCR/OMR) ■ ViewStar (eiStream) ■ Staffware ■ MedDirect ■ BisCom Fax Serve ■ FaxCom,

Productivity / PMO / Methodologies: ■ Google docs ■ BaseCamp ■ Ms Office (Project, Visio, Excel, PowerPoint, Outlook) ■ SharePoint ■ SciForma ■ Jira ■ STAMP ■ Agile ■ PlanView ■ SDLC ■ Waterfall ■ PMBOK ■ SEI ■ ISO 9000 ■ TQMP ■ CDIA ■ PMUWS ■ Ariba Procurement ■ eCARD ■ Adobe ■ eLabor ■ Clarity ■ Rational Unified Process

AWARDS

■ Total Quality Achievement for Excellence
 ■ **National Award Winner:** Certified Document Imaging Architects (CDIA) System Integration Award from the Computing Technology Industry Association (CompTIA). CDIA certification is a nationally recognized credential acknowledging competency and professionalism in the document imaging industry. CDIA candidates possess critical knowledge of all major areas and technologies used to plan, design and specify an imaging system.